



## New Customer Information Form

Here at British American Auto Care, we are focused on delivering service excellence. By completing this new customer information form, we will be able to ensure greater quality in servicing your vehicle, as well as to align our services with your needs.

Name \_\_\_\_\_ PO# \_\_\_\_\_

Tag # \_\_\_\_\_

If tag # is not available, please provide: Year \_\_\_\_\_ Make \_\_\_\_\_ Model \_\_\_\_\_

Owned car since new?  YES  NO If NO, indicate number of years owned \_\_\_\_\_

Estimated miles driven per year \_\_\_\_\_ Primary use:  Highway  City  Both

Please provide the following information about your last service:

Mileage \_\_\_\_\_ Date \_\_\_\_\_ Type of Service:  5K  15K  30K  Oil Change Only

Approximately how often is your car serviced? Every \_\_\_\_\_ Months OR Every \_\_\_\_\_ Miles

How often do you check the oil level? \_\_\_\_\_ Do you have to add oil?  Yes  No

If you do have to add oil, how much? \_\_\_\_\_ How often \_\_\_\_\_

Do you have copies of your service records?  Yes  No

Type of oil used:  Regular  Synthetic  Synthetic Blend

How long to you plan to keep the car?

less than 1 year  1 to 2 years  more than 2 years or as long as possible

What best describes your vehicle maintenance history? *(please check only one)*

I have all my preventive maintenance done and want a safe and reliable vehicle

I only have service done that is recommended in the owner's manual

I do most of the services myself and take it to a shop for things I can't do

I have oil changes done regularly and repair something when it breaks

Other \_\_\_\_\_

Please list any problems or concerns with the vehicle.

Notes