



New Customer Information Form

Here at British American Auto Care, we are focused on delivering service excellence. By completing this new customer information form, we will be able to ensure greater quality in servicing your vehicle, as well as to align our services with your needs.

Name _____

Tag # _____

If tag # is not available, please provide: Year _____ Make _____ Model _____

Owned car since new? YES NO If NO, indicate number of years owned _____

Estimated miles driven per year _____ Primary use: Highway City Both

Please provide the following information about your last service:

Mileage _____ Date _____ Type of Service: 3K/Oil Change Only 5K 7.5K 15K 30K

Approximately how often is your car serviced? Every _____ Months OR Every _____ Miles

Do you have copies of your service records? Yes No

Type of oil used: Regular Synthetic Synthetic Blend

How long to you plan to keep the car?

less than 1 year 1 to 2 years 3 to 5 years more than 5 years or as long as possible

What best describes your vehicle maintenance history? (*please check only one*)

- I have all my preventive maintenance done and want a safe and reliable vehicle
- I only have service done that is recommended in the owner's manual
- I do most of the services myself and take it to a shop for things I can't do
- I have oil changes done regularly and repair something when it breaks
- Other _____

Please list any problems or concerns with the vehicle.

Notes